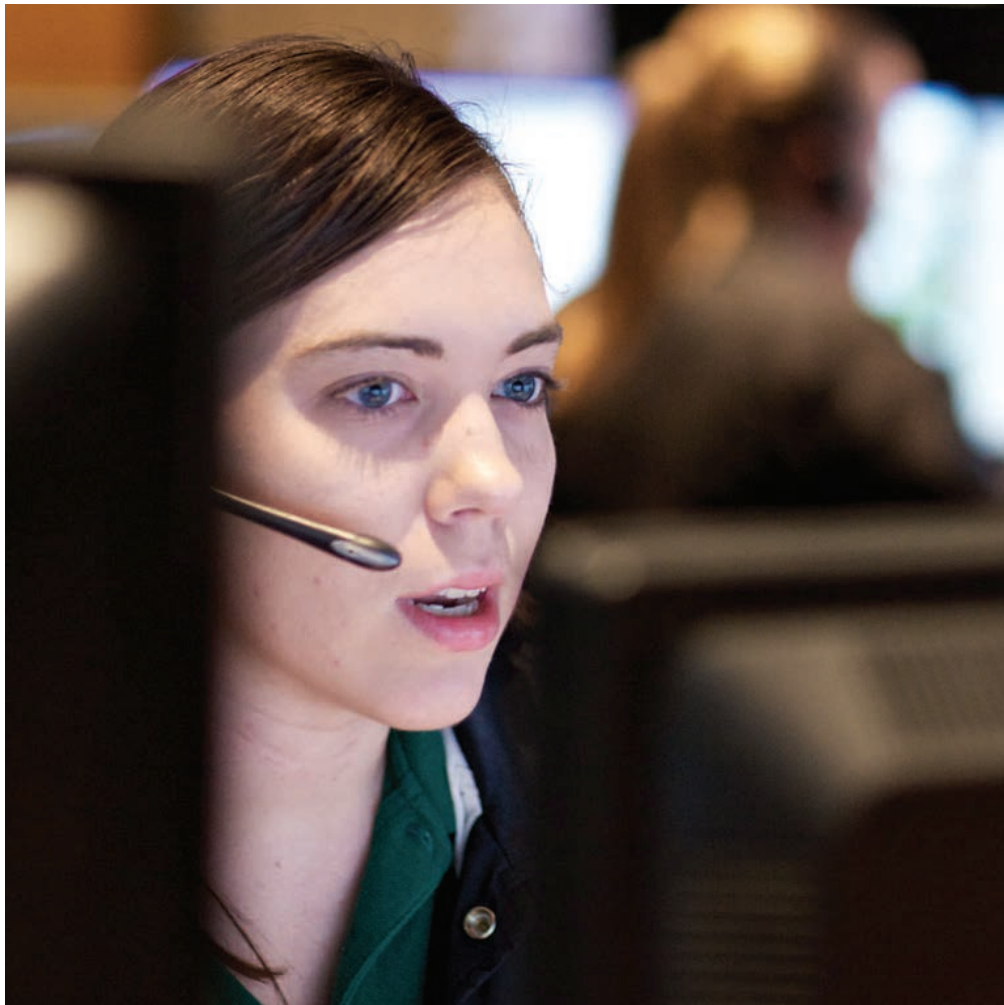


# MCC 5500 DISPATCH CONSOLE FLEXIBLE CONSOLE FOR RELIABLE INTEGRATED COMMUNICATIONS



**FUNCTIONAL. FLEXIBLE. RELIABLE.**

Take control of your radio, paging and telephone communications with the functionality, flexibility and reliability of the MCC 5500 Dispatch Console. Designed for mission critical environments, this comprehensive, conventional dispatch solution enables operators to communicate seamlessly with field personnel across your operation. Plus, you can optimize your workflow and enhance situational awareness with a combined 9-1-1 telephony and radio dispatch solution. Our intuitive user interface is easy to use, and the system meets Motorola's rigorous quality standards for streamlined efficiency and peace of mind.



**MULTIFUNCTIONAL CONSOLE SPEEDS COMMUNICATIONS**

Designed for ease of use, dispatchers have touch-of-a-button access to radio, telephone, paging and signaling resources from a single screen. With a few simple clicks patch and multi-select actions are easily handled for fast and easy resource allocation. For comprehensive communications, channels can be configured for incoming and/or outgoing signaling, supporting Stat-Alert™, ASTRO®, ASTRO 25 or iDEN networks. The flexibility of the MCC 5500 Dispatch Console also allows the creation of desktop configurations tailored to meet the unique needs of individual dispatchers. You can also increase your overall efficiency when you add Caller ID and conferencing telephony features, paging capabilities and integration with external paging units.

**EASY TO LEARN. EASY TO USE.**

With the look and feel of familiar applications in a standard Microsoft® Windows® environment, along with a touch screen capability, you can train new dispatchers in a fraction of the time. With its intuitive user interface, the MCC 5500 Dispatch Console is easy to learn and simple to use. User-friendly icons, menus and screen layouts can be conveniently customized for individual users and are designed to speed up response time. The interface also gives users a complete overview of dispatching activity, so they can manage information efficiently and make smarter, better decisions.



**MULTIPLE RADIO SYSTEM PROTOCOL SUPPORT**

- Conventional Analog
- ASTRO, ASTRO 25 and Stat-Alert
- Conventional Mixed Mode
- iDEN (RALP)

## QUICKLY ACCESS INFORMATION

In an emergency situation, you need immediate access to critical information. With the MCC 5500, real-time dispatching puts the information users need right on their screen:

- Instantly view call information in the activity log
- Organize resources and prioritize folders displaying channels
- Filter calls for better incident management
- Quickly access additional capabilities through dropdown menus and graphical toolbars



## INCREASE EFFICIENCY - INTEGRATE ADDITIONAL OPERATIONS

- 9-1-1 and Mapping
- Instant Recall Recorder
- Fire Station Alerting

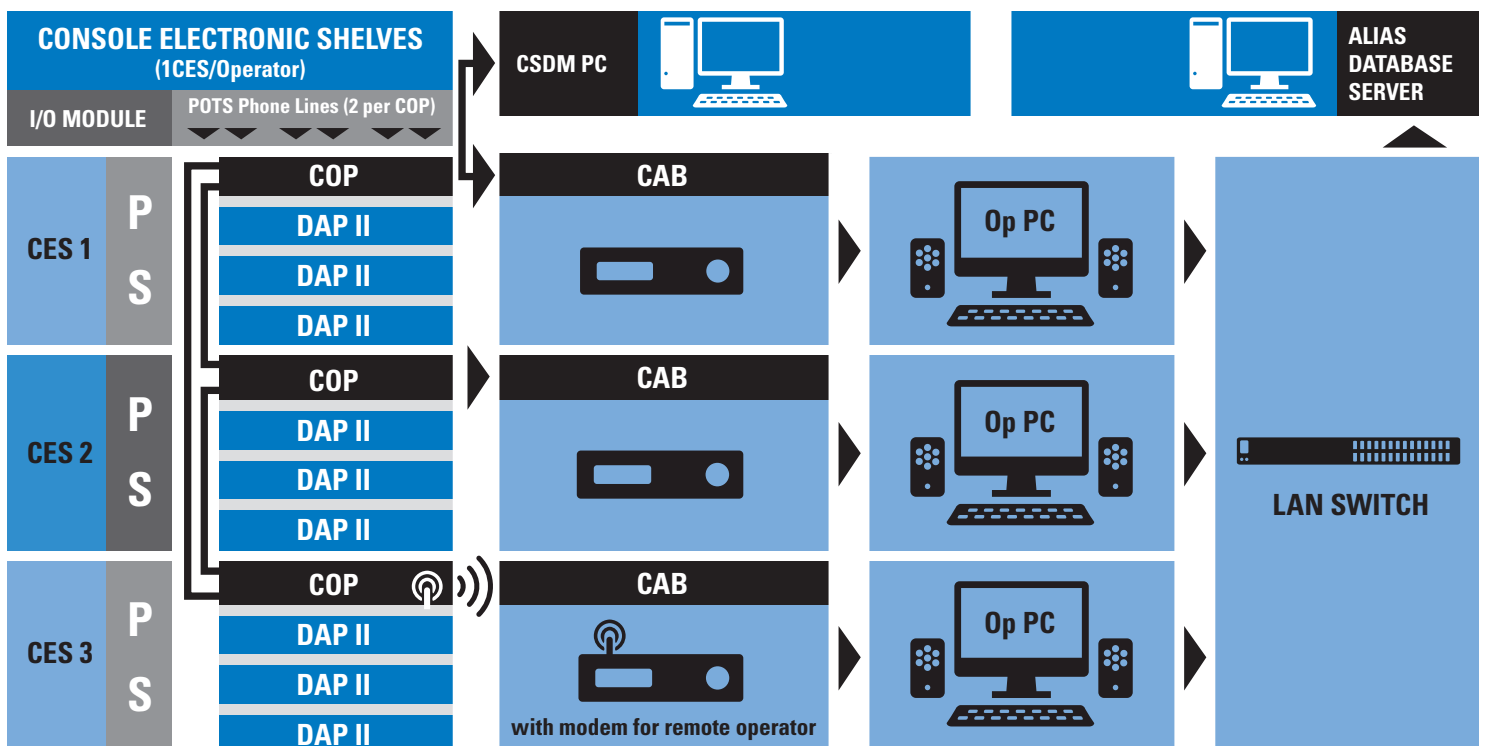
## ADVANCED MANAGEMENT TOOLS MAXIMIZE RESOURCES

Improve oversight and analysis of each operator position with our comprehensive system information toolkit. Using Motorola's innovative design, the MCC 5500 Dispatch Console collects information about system operations and provides the diagnostics, reports and statistical data you need to make impactful operational decisions. System events are logged continuously so you can extract important data such as average call duration, the number of times a channel is keyed up and call rates by operator or channel. With our advanced management tools, you'll also have the information you need to improve your operational efficiency and effectiveness.

## COMBINE 9-1-1 AND RADIO DISPATCH FOR OPTIMIZED RESPONSE

Take streamlined communications and information access to the next level when you combine Motorola MCC 5500 Dispatch Console with the advanced 9-1-1 and telephony features of Cassidian Communications VESTA® Pallas™ E9-1-1, along with Fire Station Alerting and Instant Recall Recorder (IRR). Responses are optimized when dispatchers control the two most essential functions in the call center: 9-1-1 communication and radio dispatch. Plus, you get mapping, CAD, AVL and much more, all from one computer.

The MCC 5500 Dispatch Console and VESTA® both operate under the powerful Microsoft® Windows® platform allowing both applications to run on a single PC. They can also share network client/server topology and be controlled with a single keyboard and mouse, so there's less to install, less to maintain and less clutter on the desktop. Integrating 9-1-1 and dispatch provides a flexible, cost-effective emergency dispatch solution that allows quicker, smarter response.



To learn more about how the MCC 5500 Dispatch Console can help you take control of your radio, paging and telephone communications, contact your Motorola representative or visit [motorola.com/dispatch](http://motorola.com/dispatch).

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